

(Translation)

I.C.C. International Public Company Limited

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Privacy Policy

I.C.C. International Public Company Limited

I.C.C. International Public Company Limited and its subsidiaries ("Company") have collected, used, disclosed the personal data of customers, business partners, employees, applicants, personnel and people related to the Company. The Company has full awareness of the vital importance of the Personal Data Protection Act B.E. 2562; therefore, the Company has developed the privacy policy so that the personal data shall be processed in accordance with the appropriate rules, regulations, management and measures. It is the policy of the Company that applies to all employees in order to ensure that the personal data received by the Company shall be used in accordance with the regulations and laws on personal data protection with the following details:

1. Definitions

"Company" means I.C.C. International Public Company Limited and its subsidiaries.

"Personal Data" means any information relating to a person which enables the identification of such person, whether directly or indirectly, but not including the information of deceased persons in particular.

"Sensitive Personal Data" means any personal data relating to race; ethnicity; political opinion; belief in a creed, religion, or philosophy; sexual behavior; criminal record; health information; disability; labour union information; genetic information; biological information or any other information affecting the data subject similarly, as prescribed by the Personal Data Protection Committee.

"Personal Data Controller" means any natural or juristic person, who has the authority to make decision about the collection, usage or disclosure of personal data.

"Personal Data Processor" means any natural or juristic person performing the collection, usage or disclosure of personal data by the order or in the name of the personal data controller.

"Data Subject" means any natural person whom the information is directed.

"Data Processing" means any operation related to the collection, usage or disclosure of personal data.

2. Objectives and Personal Data Collection/Usage

2.1 The Company shall collect and/or use the personal data for legitimate and fair objectives, and shall notify the data subject of the objectives for the business operation and compliance with any laws that the Company or individuals must comply with.

2.2 The Company shall collect and/or use the personal data as necessary for the lawful operation according to the objectives of the Company. In the event that the Company conducts other activities apart from the specified objectives, the Company shall notify the data subject and obtain consent if necessary.

2.3 In the event that the Company collects/uses the personal data, the Company shall obtain consent from the data subject first unless the exemptions to the requirement of consent apply.

2.4 The Company shall not collect the personal data relating to race; ethnicity; political opinion; belief in a creed, religion, or philosophy; sexual behavior; criminal record; health information; disability; labour union information; genetic information; biological information or any other information affecting the data subject similarly unless explicitly granted by the data subject or the exemptions to the requirement of consent apply. The Company shall collect/use the personal data carefully under appropriate security measures.

3. Personal Data Disclosure

3.1 The Company may disclose personal data to any person, state agency, government agency, supervisory agency and third party which have contracts with the Company or under the criteria permitted by law for the Company to disclose.

3.2 The Company may disclose personal data to its subsidiaries and affiliates for the purposes of the business operation and for the benefit of the data subject under appropriate security measures.

4. Personal Data Processing by Third Party

The Company may have to transmit or transfer personal data to any person or third party for processing. The Company shall be responsible for transmitting or transferring personal data as required by law, and shall implement personal data protection measures as deemed necessary and appropriate in accordance with the confidentiality measures, such as personal data slice before transmission, data transfer as needed, and confidentiality agreement or data processing agreement with receivers.

5. Transmission or Transfer of Personal Data Abroad

The Company may have to transmit or transfer personal data to the network of the Company located abroad or other receivers which is part of the Company's normal business operations, such as transmission or transfer of personal data to be stored on server or cloud in various countries. The Company shall take into account/consideration that the destination countries have been certified to have adequate data protection measures.

In the event that the destination countries do not have appropriate measures, the Company shall transmit or transfer personal data as required by law and shall implement personal data protection measures that are necessary, appropriate and consistent with the confidentiality standards unless the exemptions to the personal data protection law apply in the event that the destination countries do not have appropriate measures. Transfer of

personal data abroad is also possible if it is an exemption to the law; the consent is obtained from the data subject; it is required to perform contract, prevent dangers or protect the public interest.

6. Duration of Personal Data Retention

The Company shall retain personal data for the period necessary to operate the business objectives or throughout the period required to achieve the objectives, which may be retained further if required or permitted by law, such as retention for the anti-money laundering law, or for verification where there may be a dispute within the statute of limitations of not more than 10 years.

The Company shall also delete or dispose of personal data or make personal data non-identifiable when it is no longer necessary or at the end of such period.

7. Security

7.1 The Company shall apply appropriate personal data protection measures. Technical measures include password, secure sockets layer (SSL), network equipment security, etc. Organizational measures include information security policy, confidentiality, right of access, risk assessment and management, as well as rules and regulations. Both measures are enforced strictly and are reviewed regularly or upon technological developments so as to improve efficiency in security; prevent personal data breach, loss, access, destruction, use, change, rectification, data application or unlawful personal data disclosure.

7.2 All employees of the Company are obligated to comply with personal data protection laws and take into account the security of personal data without using data obtained from work for other purposes or causing damages to the Company.

8. Personal Data Breach

When there is any personal data breach, the Company shall report the incident to Office of the Personal Data Protection Committee within 72 hours after being aware of the incident. In the event where the breach of personal data poses a high risk of affecting the rights and freedoms of the data subject, the Company shall notify the data subject of the breach and the remedy without delay.

9. Rights of the Data Subject

The rights of the data subject are legal. The data subject can exercise the rights stipulated by law and the Company shall process the request of the data subject without delay. In the event that the company has to deny the request, the Company shall notify the data subject of the reason for the denial.

9.1 Right to withdraw consent: If the data subject gives the Company consent to collect, use and/or disclose personal data (whether the consent is given by the data subject before or after the effective date of the personal data protection law), the data subject has the right to withdraw consent at any time throughout the period of personal data being held by the Company unless there is a limitation of rights by law or there is a contract that benefits you, and the Company shall inform you of the possible consequences of withdrawing such consent.

9.2 Right of Access: The data subject has the right to request access or obtain a copy of his/her personal data under the responsibility of the Company, and request the Company to disclose the acquisition of such personal data acquired without the consent of the data subject; however, the Company has the right to deny the request if required by law or court order, or if the accessing or obtaining the copy affects the rights and freedoms of other people.

9.3 Right to Data Portability: The data subject has the right to obtain personal data if the Company has made such personal data in a format that is readable or usable by way of automatic tools or devices and can use or disclose personal data by automated means. Furthermore, the data subject has the right to request the Company to transmit or transfer personal data in such format to another data controller when it can be done by automated means and has the right to obtain personal data transmitted or transferred by the Company in such format to another data controller directly unless it cannot be processed due to technical issues.

The above personal data must be obtained with the consent from the data subject for the Company to collect, use and/or disclose, or it is the personal data that the Company has to collect, use and/or disclose in order to be able to perform the contract as desired, or it is other personal information as stipulated by a relevant authority.

9.4 Right to Object to the Collection, Use and Disclosure of Personal Data: The data subject has the right to object to the collection, use and disclosure of personal data at any time if it is the personal data collected with the exemptions to the requirement of consent, or for direct marketing purposes, or for scientific or statistic research purposes. The Company may deny the request due to tasks carried out in the public interest of the Company, or the Company has more important legitimate grounds, or for the purposes of establishment, exercise of claims, and compliance with the law.

9.5 Right to Erasure of Personal Data: The data subject has the right to request for personal data to be erased, destroyed or anonymized if the data subject believes that the personal data is collected, used and/or disclosed unlawfully, or is of the opinion that the Company does not have to keep the data for the objectives of this policy, or when the data subject exercises the right to withdraw the consent or exercises the right to object as stated above.

9.6 Right to Restrict Processing: The data subject has the right to restrict processing temporarily during the process of reviewing the request for rectification or objection, or any other case where the Company does not have to erase or destroy the personal data in accordance with relevant laws.

9.7 Right to Rectification: The data subject requests for personal data to be updated and complete without misleading information.

9.8 Right to Lodge a Complaint:

In the event that the Company violates or fails to comply with the personal data protection law, the data subject has the right to lodge a complaint to the Office of the Personal Data Protection Committee.

10. Penalties

If the person responsible for performing any task according to his/her duties neglects or fails to instruct; fails to perform, instruct or carry out any duties which is a violation of the policy and guidelines regarding personal data causing a legal offense and/or damage, he/she shall be subject to disciplinary action according to the Company's regulations and the Company shall not compromise on any wrongdoing and the person shall be punished according to the crime committed. If such offense causes damage to the Company and/or any other person, the Company may consider taking further legal action.

11. Contact Channels

In case of queries, please contact:

Customer Relations Center, I.C.C. International Public Company Limited
Address : 530 Sathupradit 58, Bangpongpan, Yannawa, Bangkok 10120
Telephone : 02-294-4999, 02-293-9000, and 02-294-4999
Business Hours : Monday-Friday 8.00 - 17.00 hrs. except public holidays
Email : service@icc.co.th

12. Review of Policy

The Company shall review the policy every year or upon changes in laws.

This Personal Data Protection Policy has been approved by the Resolutions of the Board of Directors No. 10/2568, on Friday 16th January, 2026, and becomes effective from Wednesday 16th January, 2026.

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(Mr. Thamarat Chokwatana)

Chairman

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(Anuchit Anuchitanukul, Ph.D.)

Chairman of Corporate Governance and
Sustainability Committee